

How to get started with Zoom on an Apple Mac

Zoom is a cloud-based video conferencing service you can use to virtually meet with others - either by video or audio-only or both, and to send text messages to others participating in the same live chats - and it lets you record those sessions to view later.

It is end to end encrypted and includes a number of recently improved security measures.

The software that you need depends on your operating system software, e.g. do you use a PC with Windows, or an Apple Mac? Or something else ...

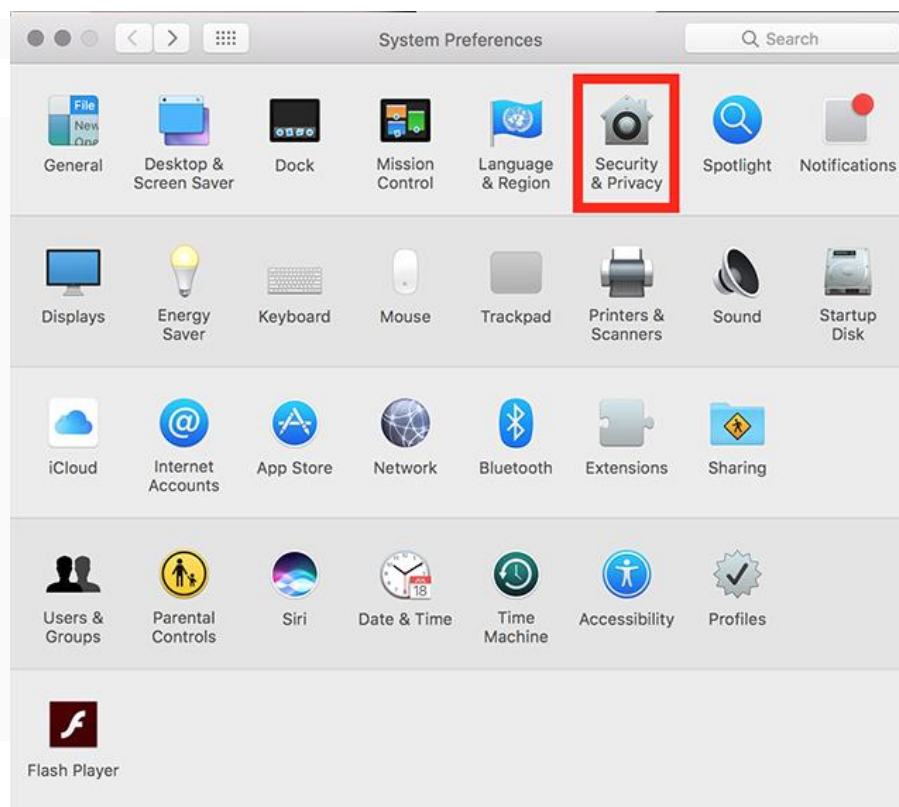


How To Install the Zoom Software on a Mac System

These notes cover installing the Zoom application on macOS. To install Zoom on your Mac computer, you may need to change your Security and Privacy settings to allow for apps downloaded from identified developers.

Permissions to install

1. Click on the Apple Icon at the top left corner of your screen. Choose **System Preferences**.
2. Click on **Security & Privacy**.



3. Click the lock icon at the bottom left to have access to make changes.



4. Enter your computer administrator's username and password.

5. Change **Allow apps downloaded from:** to **App Store and identified developers**.



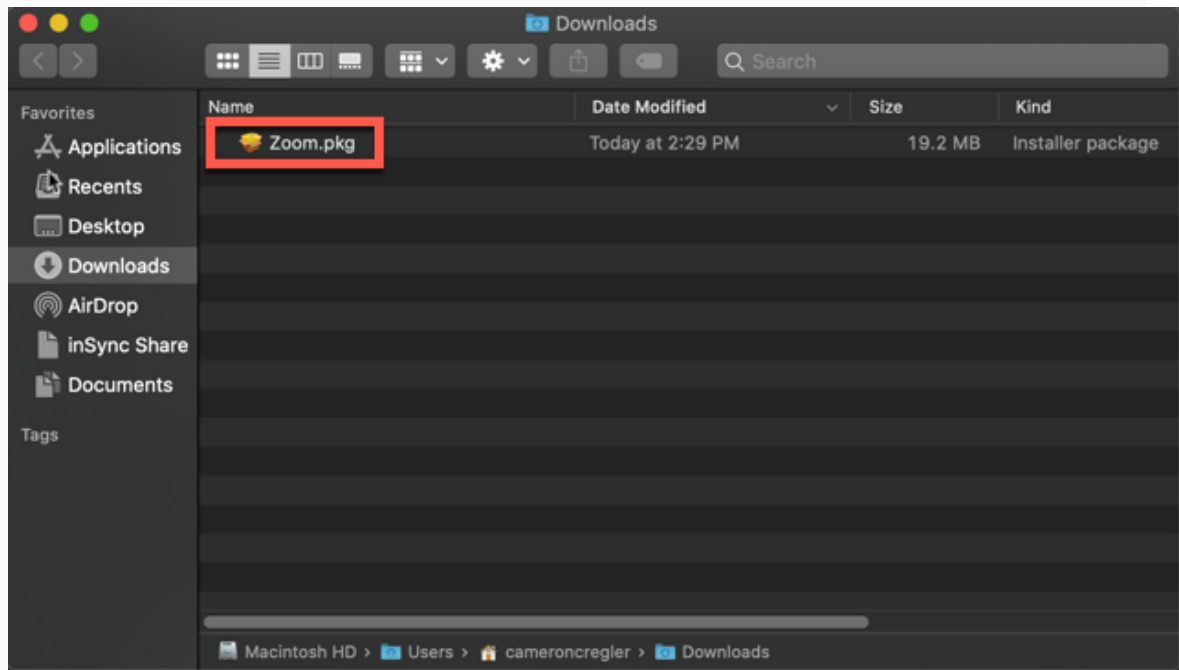
6. **Note:** For Mac High Sierra (10.13.x), you will need to click on **Allow** too.



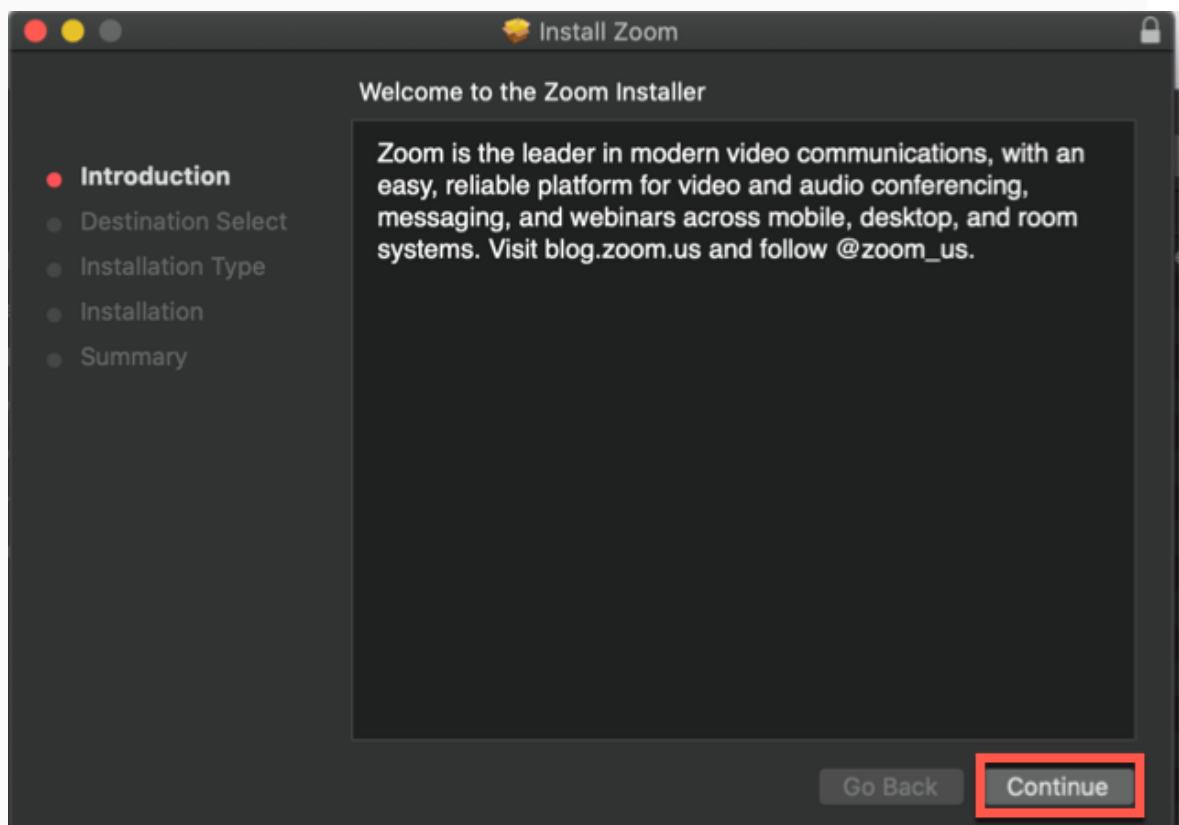
7. Click the lock icon again to prevent any further changes.

Installing the Zoom application

1. Visit the Zoom Download Center <https://zoom.us/download> (**Download Center**).
2. Under **Zoom Client for Meetings**, click **Download**.
3. Double click the downloaded file. It is typically saved to your Downloads folder.

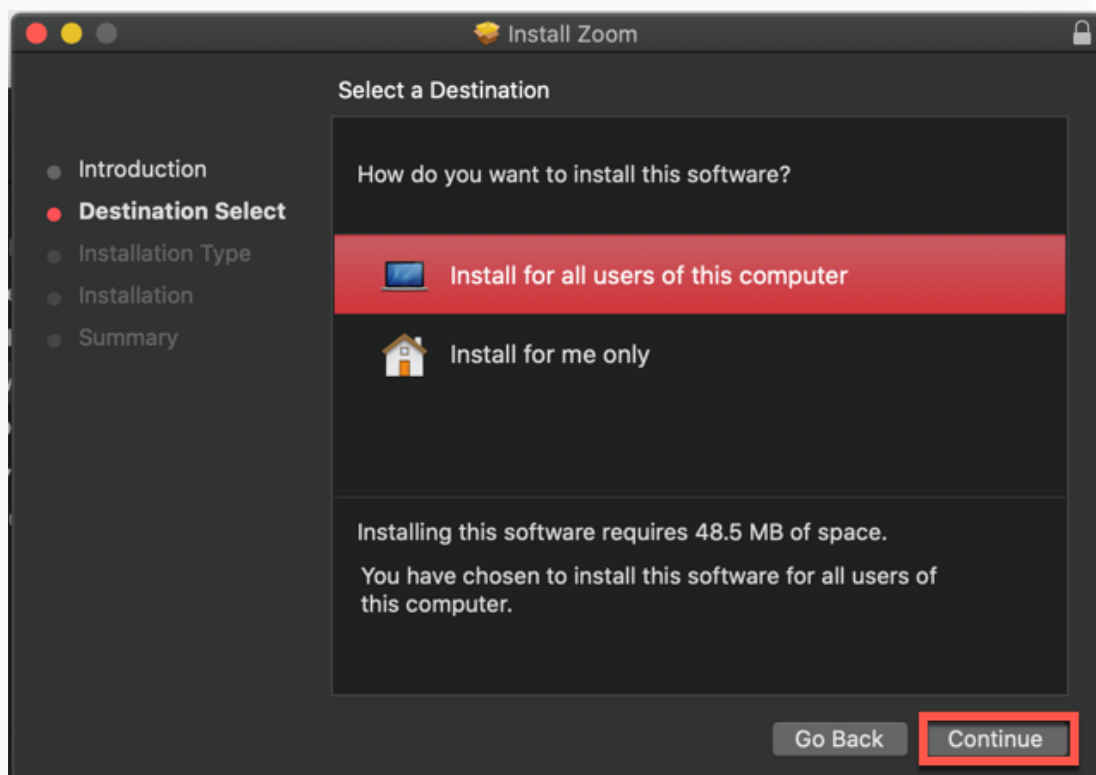


4. Once the installer opens, click **Continue**.



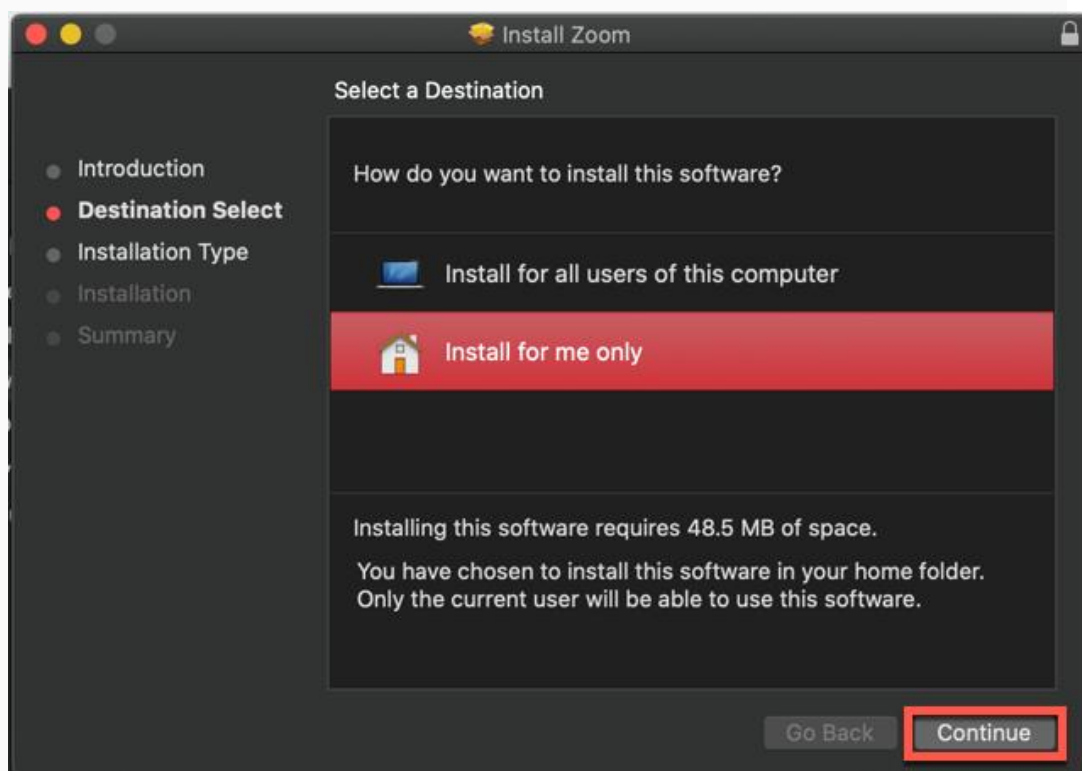
5. Choose the destination for installation:

- **Install for all users of this computer**



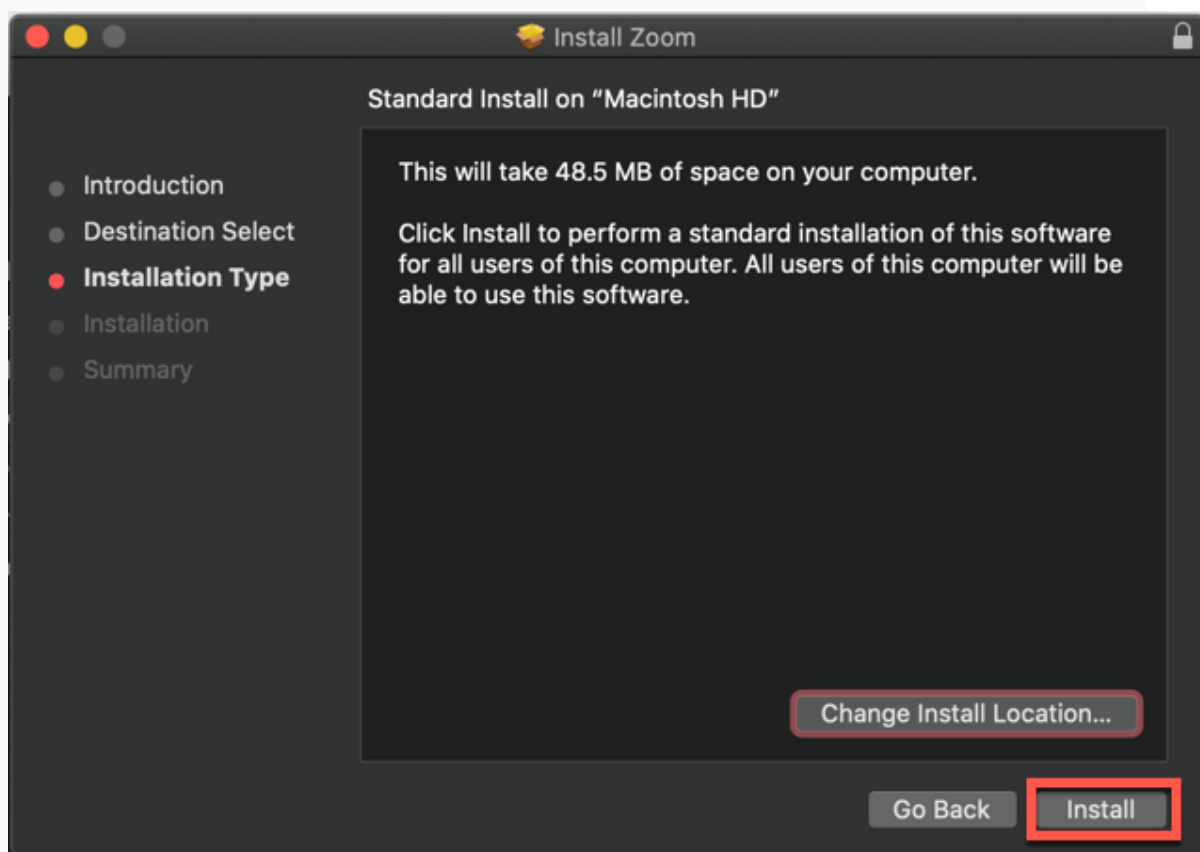
Note: This requires administrator credentials to install for all users on the device.

- **Install only for me**

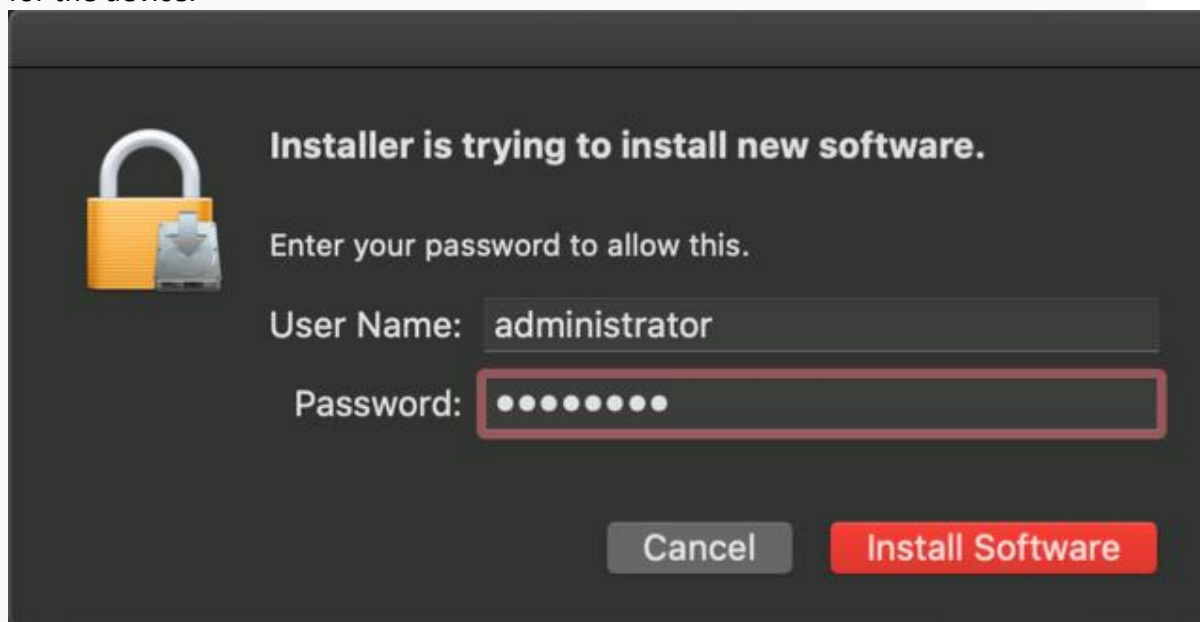


6. Click **Continue**.

7. If you want to change the destination for installation choose **Change Install Location**.

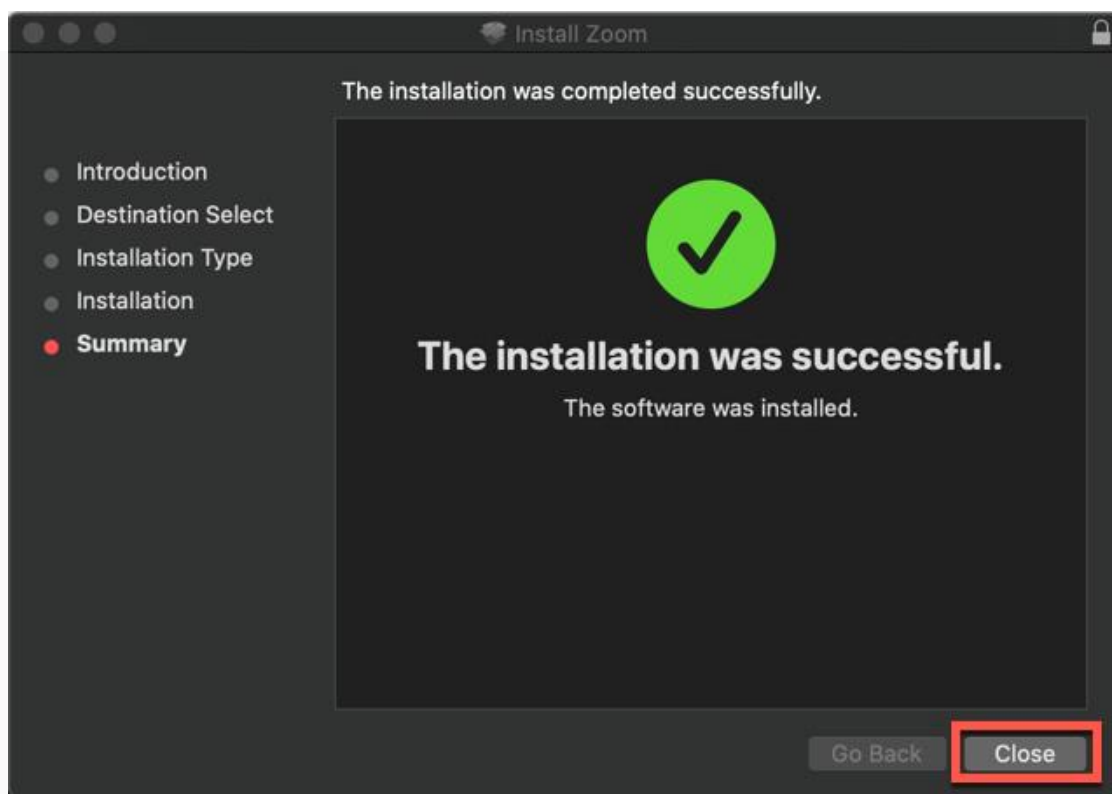


8. Click **Install**.
9. If you chose **Install for all users of this computer**, enter the administrator credentials for the device.



10. Click **Install Software**.

11. Once the installation is complete, click **Close**.



Zoom application permissions

Due to increased security and permissions with Mac OS 10.14 Mojave and 10.15 Catalina, you will be prompted to authorize the Zoom Desktop Client to use the microphone, camera, and on Mac OS 10.15 Catalina, screen recording. The permissions are set within System Preferences of the device.